

CHELMER CRUISES

PRIVATE CHARTER

Booking Office: Paper Mill Lock, North Hill,
Little Baddow, Chelmsford, Essex, CM3 4BS
Tel: 07507 055021 / 01245 226245
Email: victoria@waterways.org.uk
VAT No. 231 22 66 48
www.chelmercruises.co.uk

BOOKING FORM

Booking Order
Reference no.

Name of Vessel _____

Title _____ First Name _____ Surname _____

Name of Hirer _____

Address _____

Telephone no. Home _____

At least one
phone number
is required

Mobile _____

Email _____

Booking taken by _____ Date _____

Date of Trip _____ Trip Cost £ _____ Zero rated for VAT

Type of Trip _____ (Corporate, Club, Celebration, Coach etc).

From Paper Mill / Heybridge Basin _____ am/pm Return to Paper Mill / Heybridge Basin _____ am/pm

Victoria and Albert operate from Paper Mill, and Blackwater Dawn operates from Heybridge Basin.

Buffet Required YES / NO Details below:

Please note, there are no tables onboard *Victoria*. We can provide 36 seats when a buffet is ordered if everyone wishes to be seated. 45 if a mixture of standing and sitting. *Victoria* can accommodate up to 5 wheelchairs. *Albert* and *Blackwater Dawn* are each limited to a maximum of 12 passengers.

Cars or Coach _____

Trip and buffet balance required 21 days prior to trip (see our Booking Conditions overleaf).

Please make all cheques payable to: ESSEX WATERWAYS LTD

All cheque payments should be sent to: Essex Waterways Ltd, Paper Mill Lock, North Hill, Little Baddow, Essex, CM3 4BS. A VAT invoice will be sent to you from our Head Office at Chesham.

For electronic payment please send to: Sort code - 20-45-77
Account number - 40600067
Account name - Essex Waterway Ltd

Please Note: When in flood, our vessels cannot cruise along the Navigation. The Heybridge section of the Navigation is much less prone to flood conditions than Paper Mill Lock area

Boat hire	
Food cost	
Total	
Deposit paid	
Balance due (21 days before)	

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BOOKING CONDITIONS

- PRICES.** All advertised prices are inclusive of VAT at the prevailing rate.
- PAYMENT.** A deposit of one half of the total hiring charge must be paid to us when a booking is made. The balance of the hiring charge is to be paid at least 21 days before the date of the journey unless any different arrangement is agreed in writing. If the balance of payment is not received at least 21 days before the date of the journey, we cannot guarantee the availability of crew or other arrangements, including the provision of any catering. In such circumstances, if the journey does not take place, then the deposit will be forfeited.
- ACCEPTANCE.** The booking is valid only on the receipt by us of (a) the booking form duly completed and signed by the hirer, and (b) the deposit.
- AVAILABILITY.** The booking is accepted subject to the vessel being available at the time and date required when the booking form and deposit are received by us and we shall be the sole judge of such availability.
- ALTERATION.** No alterations in the booking or in these conditions are valid unless confirmed by us in writing to the hirer before the date of the journey in question.
- PURPOSE.** The vessel is let to hirers solely for the purpose of private parties upon special occasions.
- SUBLETTING.** The hirer shall not transfer their booking to a third party without our previous written consent, which we may grant or refuse in our absolute discretion.
- CANCELLATION.** In the event of the hirer cancelling the hiring or omitting to pay the balance under condition 2, the hirer agrees to pay us on demand the following sums: (i) if the cancelled journey is successfully re-let, then only 20% of the total hire charge will be retained for administrative expenses, and the balance returned to the hirer; (ii) if written notice of the cancelled journey is received more than 14 days in advance and journey is not re-let, then the 50% deposit shall be retained and any balance paid will be refunded; (iii) otherwise the hirer shall be required to pay the full charge, and any unpaid sums shall be treated as a debt and due for immediate payment.
- DOGS, RADIOS & PACKAGES.** Dogs, except for guide dogs, must not be brought on the vessel. Radios or other music devices of any kind must not be used on the vessel other than the vessel's stereo system. The skipper for the time being of any vessel hired hereunder shall have the right to decide at his sole discretion the kind of luggage or package (including livestock) which any passenger may bring aboard the vessel and any such luggage or package or other article shall not cause any obstruction and must be placed and retained in such position as the skipper may indicate. All such luggage, belongings and packages are carried at the owners' risk, and we shall not be liable for any loss or damage howsoever caused.
- LOST PROPERTY.** Any loose effects found will be deposited at the point of departure of the trip and enquiries concerning the same should be addressed to us at that address.
- CHILDREN.** The safety of children and vulnerable adults on board shall be the responsibility of the hirer.
- BREAKDOWNS AND DELAYS.** We do not guarantee that the hired vessel will complete any journey or any part thereof in any given time and while the skipper will conform to the reasonable requests of the hirer (as to reasonableness of which the skipper alone shall be the judge) we cannot be held liable for any loss, inconvenience, damage or injury arising from unpunctuality in starting, transit, arrival or return or from failure to convey any member or members of a party however caused.
- DAMAGE BY PASSENGERS.** No person other than our skipper or crew shall sit or stand upon the roof or gunwale of the vessel. The hirer shall be responsible for and shall indemnify us against any damage caused to the vessel or its equipment by any passenger carried therein.
- NOTICES.** No unauthorised banner, poster, lights or placard may be displayed on the vessel.
- IMPOSSIBILITY OF PERFORMANCE.** In the event of the unavailability of a qualified skipper or any happening of any event over which we have no control, we reserve the right to cancel any journey which in our opinion thereby becomes impossible of undertake. In such circumstances, we shall refund to the hirer any monies paid in connection therewith by way of deposit or in full settlement of all claims or demands in respect of such cancellation.
- COMPLAINTS.** Any complaints regarding our vessel, skipper or crew (or concerning any other matter relating to the journey) shall be made in writing addressed to the Navigation Manager.
- CATERING.** Self catering, solid or liquid, is not permitted.
- PASSENGER'S LIABILITY.** The Company accepts no liability to any passenger arising by reason of accident in the course of any journey or by reason of defect in the construction or maintenance of the waterway or its installations or the negligence of the other users of the waterway or members of the public. Each passenger travels at their own risk and liability.

NOTES:

Trips will start and finish at the time indicated on your confirmation of booking. We regret that we cannot make allowances for late arrivals. There is a stereo system aboard Victoria and you are welcome to bring your own CDs or iPods. Volume will be controlled at the skipper's discretion.

Our vessels cannot cruise when the Navigation is in flood as she cannot pass under bridges. In the rare event of this happening you will be given the option of using the vessel afloat in the point of departure of the trip for your party and we will refund you 50% of the hire charge as compensation. If you decide to cancel under these circumstances all of the hire charge will be refunded.